

PROTECT YOUR FUNDS FROM **WIRE FRAUD**

Whether you're sending funds to close on your new home or paying off the loan on your old home, it's important to be vigilant against wire fraud.

How Does It Happen?

Criminals will often gain unlawful access to a consumer's personal email account and seek out emails about pending financial transactions such as your recent mortgage loan application. This enables fraudulent wrongdoers to create emails from falsified email addresses that look like they're coming from New American Funding or another party in your real estate transaction that request that you wire substantial funds needed to close on your new home to the wrong bank or account so that such monies can be unlawfully taken from you.

Watch Out for Warning Signs in Wire Instructions!

How do criminals get you to wire funds to the wrong place? By emailing you fraudulent wire instructions from their fake email address. You can be vigilant and protect yourself from wire fraud by:

- **Scrutinizing Any Emails with Wire Instructions** – New American Funding will only send wire instructions from a nafinc.com email address. Watch out for emails coming from a different email address or from free email accounts such as gmail.com, yahoo.com, or hotmail.com.
- **Implementing Multi-Factor Authentication on Your Email** – In many cases, wire fraud occurs because a fraudster has intercepted a consumer's personal email. An important step you can take to protect yourself is to set up multi-factor authentication on your personal email. Many email domains offer multi-factor authentication:
 - For Gmail, click [here](#).
 - For Yahoo Mail, click [here](#).
 - For Hotmail, click [here](#).
 - For Mail.com, click [here](#).
 - For aol.com, click [here](#).

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PAGE
2/2

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- **Calling to Verify the Wire Instructions** – You can always call our Customer Service and Customer Care departments to verify wire instructions for your loan.

Customer Service at (800) 450-2010 x7100 – Customer Service can help you with wire instructions relating to a new loan that you're getting with New American Funding.

Customer Care at (800) 893-5304 – Customer Care can help you with wire instructions relating to paying off your current loan with New American Funding.

Do not call phone numbers in any emails that do not come from nafinc.com, and do not click on links in such emails, as they will only connect you with the fraudster.

What If You Think You Are a Victim of Wire Fraud?

Contact us immediately at the telephone numbers listed above so we can help you right away.